



Serving mobility

SERVICE MANUAL

FiT® SYSTEM PRO

1. WELCOME

Dear technician,

Welcome to B-style & Flex-i-Trans!

With our vehicle adaption, you have a high quality product at hand. We deliver products you can trust to give you the highest level of safety in transport, and the best sustainability in use.

Even though our products are made to be easy to maintain, it is important to check the functionality on a regular basis. These checks are meant to ensure the safety of all involved. The proven maintenance history that is built with these checks performed, is very important information for inspections during use and approval associations.

To make sure you can ensure this high quality functionality, we put together the maintenance instructions you need in this service manual.

It's important to keep this (actualized) manual, together with the instructions for daily use, in the vehicle. This will ensure that all involved can check, at any time, how the state of operation is maintained.

IMPORTANT

Before you take the vehicle in use, make sure that the Warranty Registration Form has been sent to B-style & Flex-i-Trans by the company that has adapted your vehicle. This form, of which you can find an example on the next page, is necessary in case of warranty defects that may occur. Only digitally sent forms via our website will be processed. In the case B-style & Flex-i-Trans performed the adaption on the vehicle, we made sure this has all been arranged.

QUESTIONS

In this manual you can find a lot of information. Should any questions rise outside the information in this manual, you can reach us using the following phone numbers and/or email addresses;

- To order replacement parts you can call; +31 (0)418-638 200 or you can order via our webshop using our website; www.servingmobility.com
You can also email your question to; parts@servingmobility.com
- If you have questions during maintenance or about a repair, you can approach our service department: +31 (0)418-638 243 or email service@servingmobility.com
- In case you have replaced a part, and think it is a warranty case, you can deposit your warranty claim using our web site; www.servingmobility.com

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GARANTIE REGISTRATIE FORMULIER / WARRANTY REGISTRATION FORM KIT

Please place stickers & signature and sent this together with our digital warranty registration form.
You can download this form on www.servingmobility.com, click on B-style and choose Service.

Vehicle details

Partner fill in form please!

Make & typ:	
Chassisnumber:	
Km:	

B-style stickers

B-style

Part no. 00.00.0.000

Part description

Tracing no. IO
www.servingmobility.com

IMPORTANT:

- This document is necessary for warranty claims.
- Fill in & complete this form with correct stickers.
- E-mail to warranty@servingmobility.com
- In case of assistance, please call our office from Monday to Friday, from 7.45 a.m. to 17.00 p.m.
- Before making any kind of repair, please contact our office.

Vehicle converter

Company name converter:	
Address:	
ZIP code/ Town name:	
Phone:	
Date of conversion:	
Name mechanic:	
Signature for using our check, as used with our installation guide:	

Conversion options

Additional options Sprinter / Crafter

- | | | |
|---|---|---|
| ☐ Fuel tank | ☐ Pump kneeling system | ☐ Driveshaft |
| ☐ Shock-absorber left | ☐ Rearbeam / Low floor | ☐ Fuel tank mounting frame |
| ☐ Shock-absorber right | ☐ Ramp | ☐ Angle gear |
| ☐ Floor adapters | | |

Place stickers!

B-style

Part no. 00.00.0.000

Part description

Tracing no. IO
www.servingmobility.com

B-style

Part no. 00.00.0.000

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Part description

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www.servingmobility.com

3. INSPECTIONS

This B-style product is a high quality technical modification of your vehicle. In order to ensure the system will function properly for several years, regular inspections have to be executed. Regular inspections must be performed to use our warranty program in case of a problem. Please note that proof of maintenance (this filled out book) is, or can be asked for, when warranty is claimed during the warranty period.

Your PDI (Pre Delivery Inspection)

Body:

- Check the PR-number, the car identification number and the license plate number.
- Place the PR-sticker on the b-pillar of the vehicle, near the lock receiver.
- Be sure to supply the user with your list of extra mounted fuses.

Lowered entrance/ access step:

- Check the conversion for correct assembly and visible damage. Pay particular attention to the cables and wires.
- Check if the cutted edges are treated correctly against corrosion.
- Check if everything is correctly mounted with adhesive and securing screws
- Take the vehicle for a test run and check the entrance for noise, vibrations, rattling, and openings to the outside.
- Check that everything has been properly finished.

FiT® System Pro wheelchair restraining system (floor):

- Check if the system works according to specifications using the user manual guidelines;
 - Open all wheelchair positions and attach all the retractor hooks to each other. Be sure that the buckle is also in use (check all belts for damage and free movement)
 - Check if all lights in the buttons of the roofline panels are functional; green for locked wheelchair position (lights in pop up off, pop up open), red for unlocked wheelchair position (lights in pop on, pop up open)
 - Use the button on the dashboard control module to lock the system; the flashing light next to the driver should stop flashing, and all retractors should be locked!!
 - Check the normal illumination mounted in the roofline panels (push button once), check the night illumination (push button twice)
 - Check (when mounted) if the roof mounted fan works, pushing the button on the dashboard control module once for blowing outside air into the vehicle, and twice to suck air out of the vehicle.
 - Check if the alarm for the emergency hammer mounted in the roofline panel works by lifting it out of its holder. (push the button on the holder to roll up the anti-theft steel cable)

- Check (when mounted) if the speakers in the roofline panels work

FiT® System Pro folding seats:

- Check if all seats are mounted secure and functioning according to specification;
 - Push the headrest down to unlock the backrest from the seatbelt column, this should be a smoothly operating function, not using force but a gentle push. Lubricate the headrest pins if necessary.
 - Fold the backrest on the seat surface, and fold the seat with backrest to the side of the vehicle, creating full access to the accompanying wheelchair position.
 - Check if the seatbelt in the seatbelt column is free of damage and moves in and out smoothly.
 - Check if the seatbelt column moves to the inside of the vehicle, for perfect seatbelt alignment for the wheelchair occupant. This should be a smoothly operating function.
 - Move the seatbelt column back into the upright position for seat use, you can hear a gentle click indicating the position.
 - Move the seat and backrest from the folded position on the side of the vehicle letting it settle to its horizontal position. Never push it down!
 - Lift the backrest from the seat surface and click it into locked, upright position. Be sure to align the lock pin so it enters the lock smoothly. Lubricate the lock if necessary.
 - Pull the headrest up for seat use. Never leave the seat upright with the headrest down.

Wheelchair access;

- Check if the wheelchair lift is installed according to the suppliers specifications and NEN 1756-2.
- Check if the fuse for the wheelchair lift is installed and meets the correct specifications.
- Fill out the user manual with notification of maximum weight capacity and first date of use.

General:

- Place the filled out service manual, with notification of checks approved and filled out first date of use in the vehicle in a secure place, accessible for the driver.
- Keep operating and service manuals inside the vehicle at all times (for maintenance and inspection use)
- Be sure to note every inspection and maintenance occurring in the service manual. B-Style & Flex-i-Trans can ask for maintenance and records in case of warranty.

Km: -----

Stamp from B-style partner

Date:-----

Name User:-----

Signature:-----



Remarks:



INSPECTIONS (FiT CHECK)

When:	Monthly or every 10.000 Km	Annually or every 50.000 Km
Inspections:		
Inspection A	X	
Inspection B		X

Inspection A (this inspection has to be performed by the user of the vehicle)

- Check the FiT® System Pro wheelchair restraining system if it is functioning normally
- Check if the quick locks of the FiT® System Pro seats are tightened thoroughly
- Clean the rails mounted for fixation of the FiT® System Pro seats

Inspection B (this inspection has to be performed by the maintenance responsible)

- Check according to inspection A
- Check if all pop up modules are clean and free of pollution, if not make sure to clean them using a vacuum cleaner
- Check all belts for damage and wear, when damaged (even mildly); replace!
- Check all functions of electronics; FiT® System Pro wheelchair restraining system, FiT® system Pro lighting inside vehicle, emergency life hammer/alarm, roof fan (when mounted)
- Check if all magnets are in their original place
- Check all covers of pop-ups for damage, outside covers as well as blue inner covers. (pop-up LED lights in normal position)
- Check the buckles and caps of buckles for damage and on their functionality
- Check folding functionality of all FiT® System Pro seats
- Check the seatbelts of the FiT® System pro seatbelt columns for damage, wearing and twisting of the belt. When damaged or worn (even mildly); replace!
- Lubricate moving parts of the folding seats; headrests, locking mechanism, central axel, pivot point of seatbelt column, latching pin of seatbelt column. Use Teflon based universal lubrication. Do not use excessive amounts, be sure to wipe and clean excess residue.
- Check the lowered entry for damage and the function of its illumination. Be sure to check the door rubber for damage
- Check the FiT® System Pro rubber mat (if mounted) in the front of the vehicle for damage and wear
- Inspect the wheelchair lift or access according to NEN 1756-2 .

INSPECTION CONTROL FORM

Inspection A / month 1 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 2 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 3 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 4 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 5 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 6 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

INSPECTION CONTROL FORM

Inspection A / month 7 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 8 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 9 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 10 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 11 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection B / month 12 or 50.000 km (This inspection must be done by the maintenance responsible)		
Km:		Stamp of the maintenance responsible:
Date:		
Name:		
Signature:		
Remarks:		

INSPECTION CONTROL FORM

Inspection A / month 13 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 14 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 15 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 16 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 17 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 18 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

INSPECTION CONTROL FORM

Inspection A / month 19 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 20 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 21 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 22 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 23 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection B / month 24 or 100.000 km (This inspection must be done by the maintenance responsible)		
Km:	_____ _____	Stamp of the maintenance responsible:
Date:		
Name:		
Signature:		
Remarks:		

INSPECTION CONTROL FORM

Inspection A / month 25 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 26 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 27 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 28 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 29 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 30 (This inspection must be done by the owner of the vehicle)		
Km:		Remarks:
Date:		
Name:		
Signature:		

INSPECTION CONTROL FORM

Inspection A / month 31 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 32 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 33 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 34 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection A / month 35 (This inspection must be done by the owner of the vehicle)		
Km:	_____ _____	Remarks:
Date:		
Name:		
Signature:		

Inspection B / month 36 or 150.000 km (This inspection must be done by the maintenance responsible)		
Km:	_____ _____	Stamp of the maintenance responsible:
Date:		
Name:		
Signature:		
Remarks:		

If you have no more Inspection Control Forms, please contact your partner so that they can send you a new booklet.

4. IN CASE OF A PROBLEM

1. If the end user has a problem with the kit then he or she must report this at the assembly station. If it is not a mounting error then the assembly station can contact B-style & Flex-i-Trans.
2. In case the assembly station cannot solve the problem it should contact the service department of B-style & Flex-i-Trans (phone +31 418 638 200 or service@servingmobility.com).
3. B-style & Flex-i-Trans should be given the opportunity to inspect the already installed and unrepaired kit to rule out improper use/ installation errors.
4. B-style & Flex-i-Trans will send the required component(s) along with an invoice immediately, so you can help the user quickly.
5. When requesting warranty service, please fill out our 'Warranty Claim Form' (WCF) online on www.servingmobility.com, click on 'B-style' and then on 'Service'. Send a copy of the completely filled out 'Warranty Claim Form' together with the defective part to B-style & Flex-i-Trans. Transport costs made are for your own account. Without this completed form we will not process your claim and the defective part will be returned to you unstamped.
6. Our quality department will review your claim and determine whether your claim is well founded.

If your warranty claim is granted:

- You will receive a credit note for the previously invoiced item.
- The returned parts automatically become the property of B-Style & Flex-i-Trans.
- In case warranty is granted, we will proceed to the compensate your labour hours, based on our 'Time reference list". Costs for shipment of parts, are reimbursed based on the applicable normal rates.

If your claim is unfounded:

- You will receive an explanation for the rejection.
- If this is the case, you have to (naturally) pay the invoice for the received part(s).

7. When assessing your claim we use our warranty terms, which are included in our terms and conditions.

5. TIME REFERENCE LIST

Description	Time (min)
General	
Fault finding*	15
Wheelchair restraining system/ floor	
Exchange of buckle including magnet	30
Exchange of pop up print	15
Exchange of magnet on buckle or retractor	15
Exchange of inner (blue) housing retractor or buckle unit	30
Exchange of pop up motor	30
Exchange of FSP roof panel	30
Exchange of FSP dashboard control module	15
FiT® System Pro Seat	
Adjusting lock FSP seat/ seatbelt column	15
Exchange of buckle FSP seat	15
Exchange of FSP seatbelt in column	30

These times include all related operations such as lifting the vehicle, removing obstacles, adjusting and positioning of components etc.

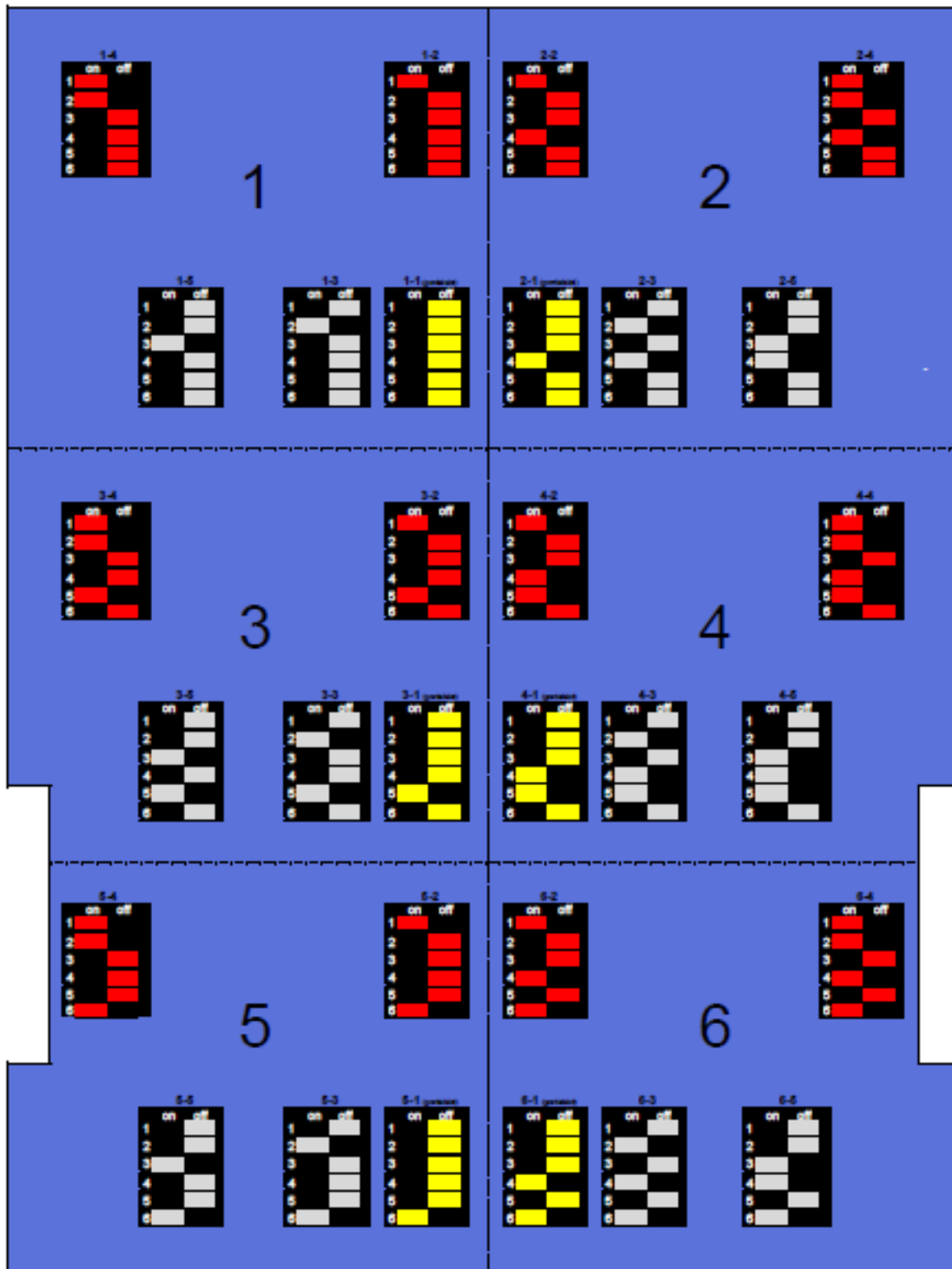
The labour hour rates for each country consist of a maximum of €50,-/hour ex VAT. Unless otherwise agreed the times mentioned in the 'time reference list' are the maximum times. The set times mentioned above, also cover repairs on location. Travel costs will not be reimbursed. Repairs that are not mentioned in this list are reimbursed only after prior consultation with B-style & Flex-i-Trans. If no consultation has taken place there will be no compensation provided.

* To locate a fault one can use up to 15 minutes. After these 15 minutes, please contact B-style & Flex-i-Trans.

- Before looking for faults, make sure that all cable connections are connected in their required fashion. Also make sure that the vehicle's power supply is connected in the right way, and is delivering the normally required power. (12V minimum, 14.4V maximum)
- Make sure all address settings of the pop-up modules are correct using the schedule as shown on the next page.
- Be sure all fuses are intact and in their normal position.
- Handle electronic components using ESD safety requirements. Never touch or damage components on the installed electrical circuit boards; this can age the components unnoticed.
- Take personal safety into account, using the right tools and personal safety measures for the required maintenance. Be sure to disconnect power before working on- or handling electronics.
- When one has reasonable doubts about the repairs or maintenance, feel free to contact us at any time for advice!

SETTINGS DIP-SWITCHES POP-UP

FRONT SITE OF VEHICLE



In case of 4 restraint systems, don't use these positions.

6. TROUBLESHOOT

No.	Problem	Cause	Solution
1	Wheelchair position does not react / flashing control button	Magnet of retractor or buckle missing or damaged	Replace magnet; pay attention to mount magnet correctly, only one way possible
		Obstruction in front of sensor/LED light	Clean module, clear obstruction
		Sensor/ LED light pushed out of normal position	Replace and secure sensor/LED light in it's normal position and/or replace inner (blue) housing
		Control print corrupted, damaged or corroded	Replace print
		Loose connection	Check and secure connectors
		Damaged wiring and/or cable	Replace damaged wires and/or components
2	Pop up unit closes and opens immediately; will not close	Poor registering sensor on circuit board "closed" pop up	Adjust pop up circuit board; it should come down looking from above on the thin side
3	Pop up unit reacts when commanding other wheelchair position	Dip switch settings not correct	Adjust using schedule on the previous page
4	All positions on dashboard control module are flashing	Power interruption has occurred/ disconnected vehicle battery/ vehicle power too low	Connect and secure power supply, open all wheelchair positions and close them to restore base setting
5	Fuse on relay board 7,5 A breaks	Cable malfunction/ interruption	Replace cable from relay board to ceiling circuit board
6	Pop up doesn't react at all	Motor pop up defect	Replace motor

7. FREQUENTLY ASKED QUESTIONS (FAQ)

Q; a certain part is broken, worn or damaged. I think it should be replaced and the replacement applies for warranty. What do I do?

A; order the part in the normal fashion. Fill out our Warranty Claim Form via our web site. Follow our warranty procedure. If you are in doubt, you can check our warranty conditions, or contact our service department

Q; I replaced a magnet in a pop up module, but it still doesn't work. What to do?

A; check if the magnet is not mounted upside down. Magnets are polarised and can only be mounted one way.

Q; how do I get an electric schedule of FiT® System Pro?

A; It depends on the configuration of the vehicle in question. It's important to know there are two cables running in the floor. One is for the left side of the vehicle, and one for the right side. Every module gets it's cable from the module placed before it.

Q; the sliding part of the pop up module doesn't move, but I can hear the motor operating, what to do?

A; the sliding part is not mounted on the spindle block in the correct way. Correct this.

Q; what is the circuit board mounted underneath the driver seat meant to do?

A; this is a relay board only. It connects the system floor to the +30 signal. Communication from the roof mounted circuit board to the dashboard module runs through this unit. The 6 relays on one side are for additional options. You can connect these and switch on and off using the dashboard module buttons 1, 2 and 3.

For other questions, you can always contact our service department using number +31 (0)418-638 243

8. WARRANTY PROCEDURE

Below the warranty procedure is explained:

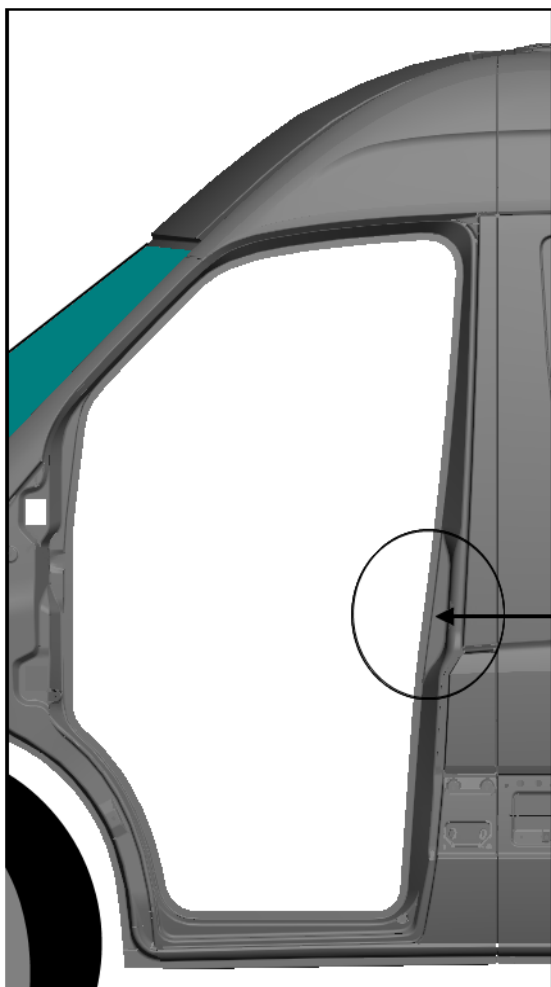
1. With the conversion kit several documents (hard copy/ digital on USB stick) are included, namely:
 - Installation Guide (Build manual) of the purchased kit on USB stick=> Intended for the installation company.
 - Service manual (this booklet) => supply with the vehicle.
 - Sample of 'Warranty registration form kit': for registration of the vehicle's entitlement to guarantee B-style. We ask you to register your vehicle digitally. Go to www.servingmobility.com, click on 'B-style' and then on 'Service'.
 - Warranty claim form: Form that is necessary to claim for compensation of work under warranty. We ask you to digitally register your claim. Go to www.servingmobility.com, click on 'B-style' and then on 'Service'.
 - User manual => has to be supplied with the vehicle.
2. First you check on base of the Installation Guide if the kit is suitable for your vehicle.
3. Then you have to check if the kit is complete by checking the packing list and installation instructions.
4. You need to follow the instructions exactly when installing the kit.
5. With the kit you have received traceability stickers with some of the parts depending on the kit options you've purchased:
 -
 -
 -

Important!:

Check, before you deliver the vehicle to the customer, if the purchased kit is supplied with 2 B-style PR-number stickers (1 sticker on B-pillar of the vehicle on the driver side & 1 sticker supplied separately for the 'Warranty registration form kit' and for the above options/ parts have a 'Traceability-sticker' (1 sticker on the part & 1 sticker supplied separately).

6. Before the vehicle can be incorporated into our system, the dealer has to return digitally to us a completely filled in 'Warranty Registration Form kit'. Go to www.servingmobility.com click on 'B-style' and then on 'Service'.
 - The separate B-style PR. No sticker will be applied at the designated location of the 'Warranty registration form kit'.
 - The separate 'Traceability sticker(s)' of the included option(s)/ part(s) should be applied in the designated area(s) of the same 'Warranty registration form kit'.

- Until we receive this form we cannot give any kind of warranty on our products.
- The form must be replied to B-style & Flex-i-Trans within 3 months, commencing from the date of shipment from B-style. After these 3 months the Warranty period starts automatically (date of shipment will be leading). This is also the case for products you have on stock.
- If something breaks down before the form has been sent to us, we cannot give any kind of warranty.
- Note: You can only claim warranty with complete and truthfully completed forms including all related stickers from a kit!



B-style	
Partnr.	xx.xx.x.xxx/x
Model codenr.	Part description
ID-nr.	PR-
www.servingmobility.com	

WARRANTY TERMS B-STYLE & FLEX-i-TRANS

Article 1

- a. By issuing the warranty registration form, B-style &Flex-i-Trans guarantees that the work performed by it and/or contracted out to third parties has been carried out in accordance with the requirements of good workmanship.
- b. The warranty is valid for two years and comes into effect on the day of delivery.
- c. Warranty is ex factory.
- d. If conversion work is performed, the warranty applicable to equipment, materials, parts and accessories not manufactured by B-style &Flex-i-Trans is that issued by the relevant supplier or manufacturer insofar as such warranty does not conflict with the provisions of this warranty registration form.
- e. Smulders Systems, B-style and Flex-i-Trans are trade names of B-style &Flex-i-Trans.

Article 2

The warranty does not apply:

- a. To defects arising from careless treatment and/or exposure of the object to extreme conditions or that are the consequence of construction errors in the object not committed by B-style &Flex-i-Trans.
- b. To corrosion of the object's paint coating occurring:
 - as a result of external causes
 - on parts not fitted by the company or not processed by the company
- c. To diagnoses or inspection, adjustment or cleaning work;
- d. To oil, small parts, incandescent lamps, etc.;
- e. To window breakage;
- f. To repairs and defects due to normal wear and tear;
- g. To damage, particularly if this is the result of accidents or negligent or incompetent treatment, storage or transport;
- h. To so-called consequential damage of whatever nature, particularly damage to people and/or objects, operating costs, costs caused by the vehicle being out of service, travel expenses, personnel costs, rented vehicle, towing costs, fuel and other damage not specified.
- i. To defects on vehicles that have been involved in a traffic accident or that have been converted or modified, unless it can clearly be demonstrated that the defects ascertained bear no relationship thereto;
- j. To electrical and electronic articles and cable harnesses;
- k. If any seal has been broken or removed.

Article 3

B-style & Flex-i-Trans is entitled to notify the client that the warranty relating to an agreement to be acquired is not applicable or that the warranty term will be reduced for:

- a. Objects or work regarding which B-style & Flex-i-Trans does not agree with a choice of materials, parts and/or working methods imposed upon it by the client;
- b. Objects to be processed that are in a condition that makes it impossible to adequately correct or eliminate the existing defects, including corrosion, and if the objects were not pre-processed in the company. Before acceptance of the agreement, B-style & Flex-i-Trans will notify the client of the exclusion and/or reduction of the warranty referred to in the previous point of this provision, giving reasons, and make a note hereof on the warranty registration form. Restrictions to the warranty conditions other than those referred to above are not permitted and are therefore not binding upon the client.

Article 4

The warranty is not applicable if:

- a. In the case of visible defects the client fails to submit its complaints to B-style & Flex-i-Trans within one month of delivery of the object, in writing and with a clear description of the complaints;
- b. In the case of invisible defects the client fails to submit its complaints to B-style & Flex-i-Trans within eight days of the appearance of such defects, in writing and with a clear description of the complaints;
- c. The client fails to give B-style & Flex-i-Trans the opportunity to correct the defect;
- d. The client has, without permission from B-style & Flex-i-Trans, had work performed on the object that relates to the work performed by B-style & Flex-i-Trans unless the need to perform such work without delay can be demonstrated by the client, in which case the replaced parts must be kept available for inspection by B-style & Flex-i-Trans;
- e. Modifications have been made by third parties to the work performed by B-style & Flex-i-Trans unless permission for such modifications has been requested and obtained in writing beforehand;
- f. The maximum permissible total weight of the vehicle, the axle weights or the load capacity or chassis carrying capacity stipulated for the vehicle in question is exceeded at any time;
- g. The vehicle is stolen.

Article 5

- a. At B-style & Flex-i-Trans's discretion, warranty consists of repairing or replacing the defective part free of charge or of correcting the construction error, though only if B-style & Flex-i-Trans has confirmed the defect.

- b. If B-style & Flex-i-Trans allows a warranty claim, the costs of the least expensive method of sending the parts supplied as replacements and the costs of fitting, insofar as reasonable, will be paid by it.
- c. The costs of repair and fitting will be paid on condition that the repair or fitting is carried out by B-style & Flex-i-Trans or by a dealer authorised by B-style & Flex-i-Trans.
- d. Parts regarding which warranty claims are made must be sent free of charge to B-style & Flex-i-Trans or to its supplier or be kept for examination at a location to be stipulated by B-style & Flex-i-Trans, at B-style & Flex-i-Trans's discretion.
- e. B-style & Flex-i-Trans acquires the property right to parts in which it has acknowledged a defect and which it has replaced.
- f. Warranty claims are only dealt with if they have been submitted to B-style & Flex-i-Trans in writing within eight days of a defect being ascertained.
- g. The present warranty provisions apply mutatis mutandis to deliveries and services performed on the basis of allowed warranty claims, with the warranty term being the period of time still remaining on the warranty on the basis of which the deliveries and services were performed.

Article 6

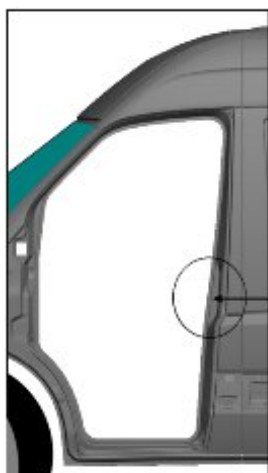
B-style & Flex-i-Trans's liability relating to the parts and modifications sold by it is limited to compliance with the warranty obligations referred to above. Any wider-reaching claim, in particular claims relating to value reduction, business interruption or other indirect damage, is excluded. Rescission of the purchase agreement on the basis of a shortcoming in complying with B-style & Flex-i-Trans's obligations is likewise excluded.

WARRANTY CLAIM FORM (example)

Below you can see a sample of our Warranty Claim Form. You can deposit your claim using our website; www.servingmobility.com, click on the button B-style, Service and then "warranty claim form"

Garantie claim formulier / Warranty claim form / Garantie Antragsformular / Formulaire de garantie

Identificatienummer / Identification number / Identifikationsnummer / Le numéro d'identification (PR-....) *



Gegevens Dealer - Eigenaar / Data Dealer - Owner / Daten Händler - Eigentümer / Concessionnaire - Propriétaire

Gegevens Dealer / Data Dealer / Daten Händler / Concessionnaire *

Straat en huisnummer / Street and house number / Strasse und Hausnummer / Rue et numéro de la maison *

Postcode / Zip code / Postleitzahl / Code postal *

Plaatsnaam / Town / Ort / Ville *

Land / Country / Land / Pays *

NL	Belangrijk: Stuurt u ons alstublieft geen goederen retour zonder 'Garantie claim formulier' (Goederen zullen worden geweigerd). Om uw teruggaaf zo spoedig mogelijk af te handelen moet u ons 'Garantie claim formulier' volledig invullen: Handelswijze: 1) Het Garantie claim formulier volledig invullen. 2) De terug te sturen goederen moeten franco Veldriel verstuurd worden. 3) Zendingen die niet franco verstuurd zijn, worden niet eaccepteerd. 4) Voor goederen die teruggestuurd zijn kunnen wij 5% magazijnkosten in rekening brengen.	B-style & Flex-i-Trans Afdeling Service De Geerden 14 5334 LE Veldriel The Netherlands Tel.: +31 (0)418 – 638 200 Mail: warranty@servingmobility.com
GB	note: Please do not send parts back without a 'Warranty claim form' (Parts will be rejected or send back). To finish your request please fill out the 'Warranty claim form' completely: actions to be taken: 1) Fill out the warranty from completely. 2) Material has to be delivered free of charge at our address in Veldriel.. 3) If the packaging is not free of charge, it will be not accepted. 4) For returned goods we can/ will charge you 5% re-stocking costs.	
D	achtung: Bevor Ihr B-style & Flex-i-Trans Produkt können aufnehmen in unserer Garantiesystem müssen Sie dieses Formular völlig ausgefüllt schicken nach: Handlungsweise: 1) Garantie Antragsformular vollständig ausfüllen. 2) Die Rücksendung von Teilen muss unbedingt 'frei Haus' erfolgen. 3) Ist die Sendung nicht 'frei Haus', wird die Sendung nicht akzeptiert. 4) Für die Rücksendung können wir 5% Wiedereinlagerungsgebühren berechnen.	
F	important: Veuillez ne pas renvoyer de marchandise sans 'formular de garantie' (la marchandise sera refusée) Pour un traitement plus vite vous êtes prié de remplir à complet notre formulaire de garantie. procédure: 1) Formulaire de garantie 2) Livraison de la marchandise franco domicile (Veldriel) 3) Marchandise renvoyée depart usine ne sera pas acceptée 4) Pour marchandise renvoyée pas utilisée nous pourrons vous charger 5) frais de retour.	

B-style & Flex-i-Trans reserves the right to make changes without prior notification

The warranty registration form (WRF) and the warranty claim form (WCF) can be found on our website; www.servingmobility.com, click on B-style, click on service, and select the required form.

B-style & Flex-i-Trans BV

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Changes / printing errors reserved

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